



# Service robots – global sales value up 39 percent says IFR

Tokyo, October 18th, 2018 – Sales value of service robots for professional use increased by 39 percent to 6.6 billion U.S. dollars. The total number sold in this robot category rose by 85 percent (2017). Logistic systems show the strongest demand, accounting for 63 percent of the total units and 36 percent of the total sales (in value) of professional service robots. Prospects for service robots remain positive, as it is also a primary field for start-ups.

This is according to the 2018 World Robotics Report – Service Robots, issued by the International Federation of Robotics (IFR).

"In terms of value, the sales forecast 2019-2021 indicates a cumulative volume of around 46 billion U.S. dollars for the professional service segment", says Gudrun Litzenberger, General Secretary of the IFR. "Robots for logistics, medical and field services are the most significant contributors."

### Service robots for PROFESSIONAL USE - market overview

69,000 **logistic systems** were installed in 2017 – this is 162 percent more than the number of units in 2016 (26,300). 6,700 automated guided vehicles in manufacturing environments and 62,200 in non-manufacturing environments are building up this increase compared to automated guided vehicles sales numbers in 2016. The value of logistic systems sales is estimated at about 2.4 billion U.S. dollars – an increase of 138 percent compared with 2016.

**Medical robots** are also well-established service robots with a considerable growth potential. The total value of sales of medical robots increased to 1.9 billion U.S. dollars, accounting for 29 percent of the total sales value of the professional service robots in 2017. Most important applications are robot assisted surgery or therapy and rehabilitation robots which assist people who have a disability with necessary activities or they provide therapy to people with the aim of improving their physical or cognitive functions.

The sales value of **field robots**, which mostly comprise milking robots, account for about 15 percent of the total value of professional service robot sales. Their share slightly decreased by 2 percent to 966 million U.S. dollars. The total number of field robots sold in 2017 was 6,375 units, accounting for a share of 6 percent of the total unit supply. A total of almost 5,400 milking robots were sold in 2017 compared to almost 5,300 units in 2016, representing a 2 percent increase. In 2016, sales decreased due to financial problems of the dairy farmers. The market is still showing the effects of this in 2017. Agricultural robots (broad acre farming for crop, vegetable and fruit cultivation, harvesting) are getting grounded in the market. Sales increased from 190 units in 2016 to 520 units in 2017.

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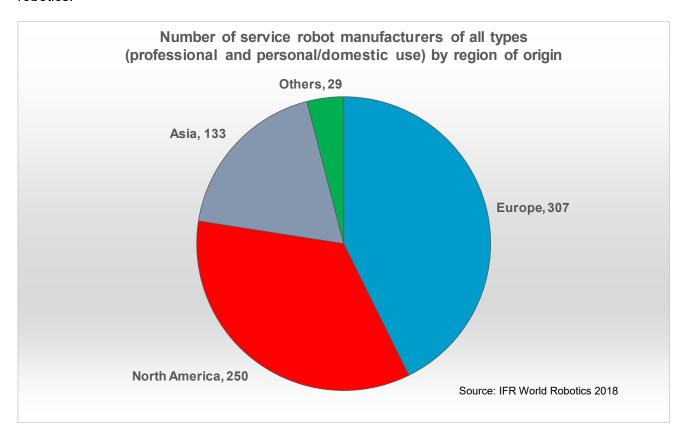
### Service robots for PERSONAL and DOMESTIC USE - market overview

At the same time, the market for **personal service robots**, which assist or entertain humans in their everyday lives, is progressing rapidly. Value was up by 27 percent to 2.1 billion U.S. dollars. The total number increased by 25 percent to about 8.5 million units in 2017. It is estimated that nearly 6.1 million robots were sold for domestic tasks, including vacuum cleaning, lawn-mowing, window cleaning and other types – an impressive 31 percent increase compared to 2016. The actual number might, however, be significantly higher, as the IFR survey is far from having full coverage in this domain. The value was about 1.6 billion U.S. dollars. Compared to 2016, this represents an increase of 30 percent.

"Robotics in personal and domestic applications has experienced strong global growth," says Martin Hägele, IFR Service Robot Group and longtime author of the report. "Floor cleaning robots, robomowers and robots for edutainment (the latter increasingly referred to as social robots), have increasingly become part of our lives. Future product visions point to domestic robots of higher sophistication, capability and value, such as assistive robots for supporting the elderly, for helping out with household chores and for entertainment."

# Service robot manufacturers by regions

European service robot manufacturers play an important role in the global market: about 300 out of the meanwhile more than 700 registered companies supplying service robots come from Europe. North America ranks second with about 250 manufacturers and Asia third with about 130. Furthermore, about 30% of the service robot suppliers are considered as start-ups with a maximum age of five years therefore indicating the dynamics of this emerging and progressive segment in robotics.



#### Link for download

https://ifr.org/ifr-press-releases/news/service-robots-global-sales-value-up-39-percent

## **About World Robotics Reports by IFR**

The IFR Statistical Department publishes two robotics studies each year:

**World Robotics – Service Robots**: This unique report provides global statistics on service robots, market analyses, case studies and international research strategies on service robots. The study is jointly prepared with our partner Fraunhofer IPA, Stuttgart.

**World Robotics – Industrial Robots**: This unique report provides global statistics on industrial robots in standardized tables and enables national comparisons to be made. It contains statistical data from around 40 countries broken down into areas of application, industrial sectors, types of robots and other technical and economic aspects. Production, export and import data is listed for selected countries. It also describes the trends in relation to robotic density, e.g. the number of robots per 10,000 employees in relevant sectors.

#### **About IFR**

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